

# Combatting COVID-19: HOAS/COAS



Currently, there is not an industry standard issued for this virus. It is too new and information is evolving daily. Industry professionals have been working together to develop some recommended procedures in cooperation with the EPA and CDC. It comes down to cleaning touchpoint surfaces and working to remove aerosol particles. These are techniques restoration companies routinely utilize when remediating for biohazard and mold to prevent contamination and spread of pathogens. These methods are labor intensive, be wary of options that involve only spraying product.

We strongly recommend any cleaning treatments be done by certified remediation companies. You will want to look for a company certified in trauma/ biohazard cleaning (TSC/TSCT). Many companies are offering Covid-19 disinfecting services, but many firms have not been certified in trauma/ biohazard cleaning. Proper cleaning procedures can be very effective in reducing the spread of virus while improper procedures can have the opposite effect.

## TIPS:

1. Many establishments have shared common areas with furniture i.e. lobbies. We recommend moving the sitting furniture to an unused area in the building or place furniture to face a wall to limit/reduce the temptation to for anyone to congregate.
2. Utilize companies you trust and have a strong reputation in the remediation industry This is not a time to scare or panic clients. Remediation firms are used to dealing with catastrophic events and should be a source of information and calm during the storm.
3. Ask questions and stay informed.
4. We recommend asking any vendors that have increased pricing for COVID-19 to list COVID increase as a separate line item on invoices they send to communities. Managers should work to keep a spreadsheet for each property of these increases for possible reference later.

## 24 HOUR EMERGENCY SERVICE



### Restore

- Water/Flood
- Mold
- Fire & Smoke
- Trauma & Biohazard

### Build

- Complete rebuilds
- Handyman services
- Remodeling/Additions
- Drywall & Painting
- Design Build

### Clean

- Construction Clean-up
- Commercial Maintenance
- Sales and Model Cleaning
- Pressure & Window Washing
- Carpet & Upholstery Cleaning

### Inspect

- Home Inspections
- Mold Inspections
- Air-Quality Testing
- Thermal Imaging
- Acoustic/Sound Testing

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